

Lingvanex Bot for Slack

User's Guide



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What is Lingvanex for Slack?

Communicate with your teammates all around the world, in over 109 languages with this Bot for Slack. It gives you a high-quality automatic translation of messages.

Description of features

The main functionality of the application includes

- Anonymous text translation in a bot
- Automatic message translation in a channel
- Automatic message translation in a thread
- Translation of direct messages
- Translation of messages using bot commands
- One-click message translation

Application Roles

There are three roles in the bot: user, admin (a workspace admin or a workspace owner) and channel creator.

A regular member can use all bot functions except for using the */config-channel-translate* command in a channel, and can also add the bot to a channel, but has no rights to remove the bot from the channel.

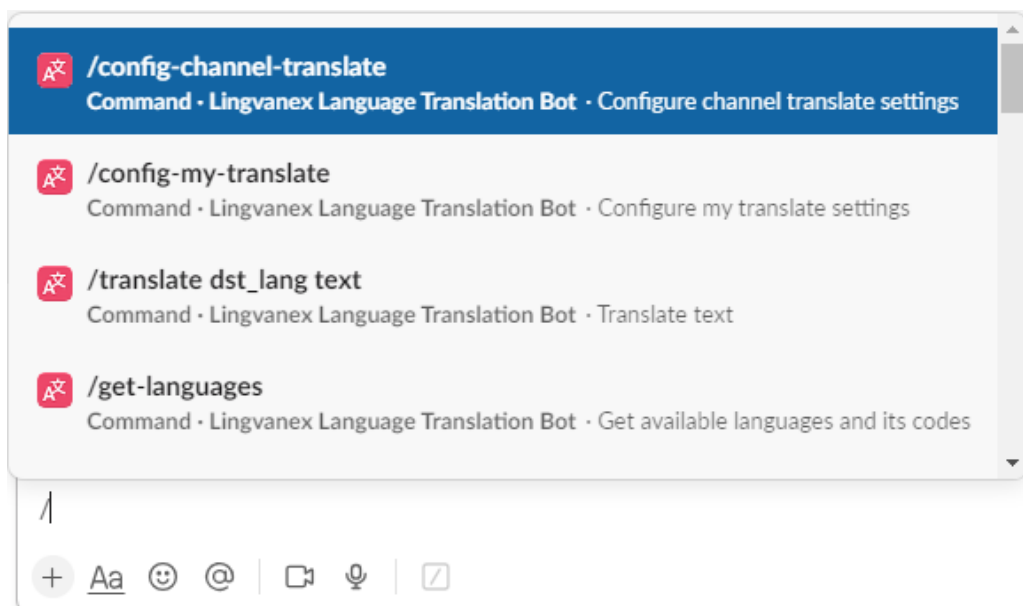
The */config-channel-translate* command is used to set languages and automatic translation in the channel. Only the workspace admin, the workspace owner and the channel creator can use it.

Running the application

After installing the bot in a workspace, each member of the workspace will be given access to the Lingvanex Bot for Slack, it can be found in Apps. Each workspace member will have their own anonymous chat with the bot, i.e. no one will have access to your translations. Also in an anonymous chat with the bot all functionality is available, without restrictions.

The workspace admin, the workspace owner, or the channel creator goes to the channel to which you want to add the bot. The bot is added to the channel by entering the *@Lingvanex Translator* command.


Then, using the command */config-channel-translate*, the languages into which messages in the channel will be translated are added.



After entering the */config-channel-translate* command, a language selection window will appear. This window enables automatic message translation in the current channel. You can also select up to 10 languages into which messages will be translated, and you can also select up to 10 languages to be placed in threads.

Below you can select the source language that is used for communication most often, so the bot will understand from which language to translate messages, but if the channel uses several languages for communication, it is better to leave this field empty. (Note: if the user has set the using the `/config-my-translate` command, when translating the bot will prioritize the language selected by the user, rather than the source language set in the channel). The setting must be done for each channel.

To apply the same settings to all channels where the bot is added, use the `/config-channel-translate` command. Select the desired channels at the top, then choose the required languages, and save the settings.

 **Channel Settings** 📄 ✕

Channels to configure ^

Direct Messages with Lingvanex Bot ✕

Automatic translation (optional)
 Enable automatic translation in selected channels

Languages for translation in the channel (attached to the message) (optional)
You can select up to 10 items.

English [en] ✕

Languages for translation in threading (optional)
You can select up to 10 items.

Arabic [ar] ✕ Chinese (Simplified) [zh-Hans] ✕

Select the default source language for the channel (or leave empty for autodetect) (optional)

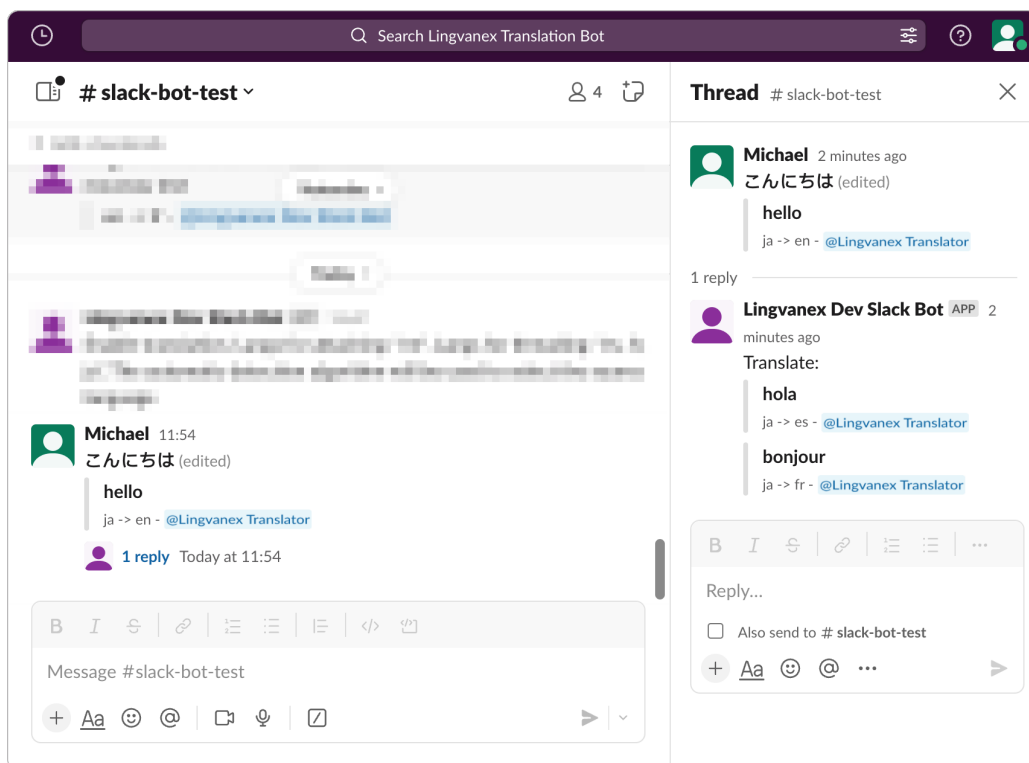
Select language ▼

Reset subscription access for the channels Reset ▼

Close Submit

If you need to add the bot to multiple channels and configure them, follow these steps:

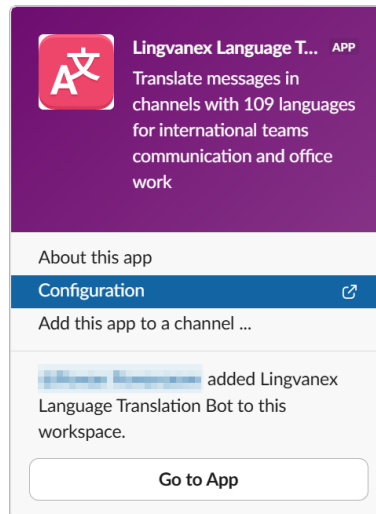
- Go to the channel where you have already added the bot.
- Enter the command `/config-my-translate`.
- In the pop-up window, click the *Invite* button and select all the channels where you want to add the bot.
- To configure the added bots, enter the command `/config-channel-translate`, select the channels at the top where you want to apply the settings, and then configure the bot as needed.



Here is an example of the bot's operation after selecting languages, as shown in the previous screenshot. I wrote a message in Japanese and immediately I received a translation in English below the message, and I also got a response from the bot in Spanish and French in thread.

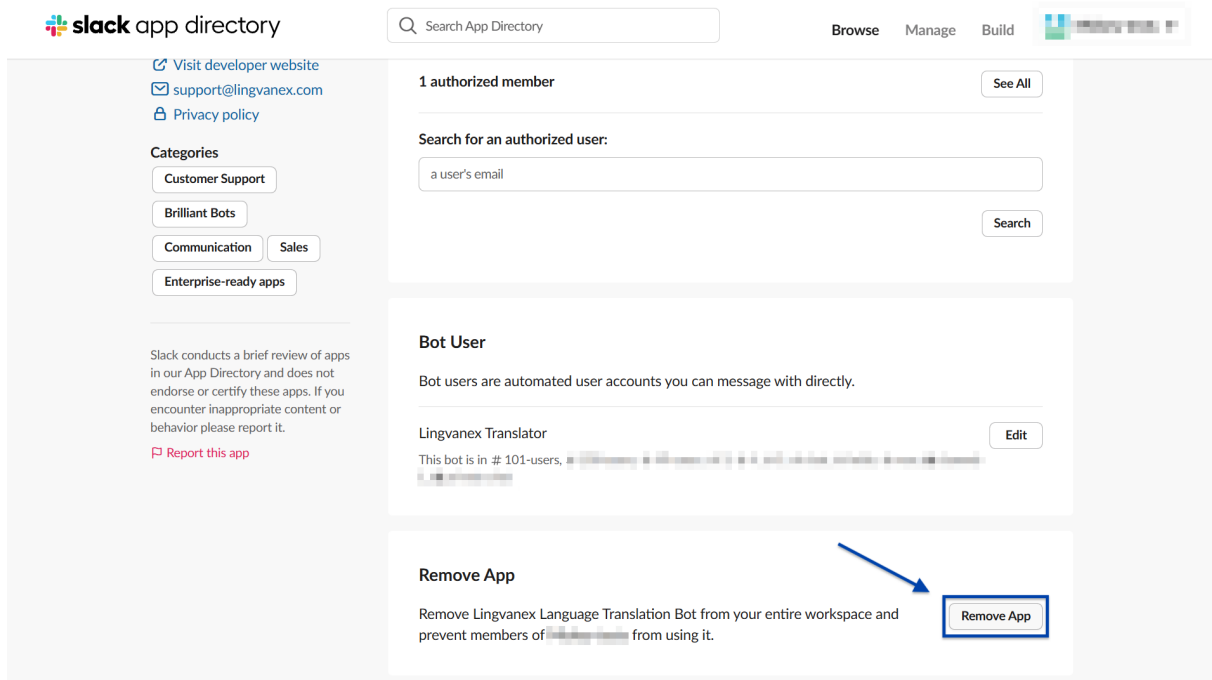
Disabling and uninstalling

Only the workspace admin, the workspace owner or the channel creator can disable or uninstall the bot from the channel.



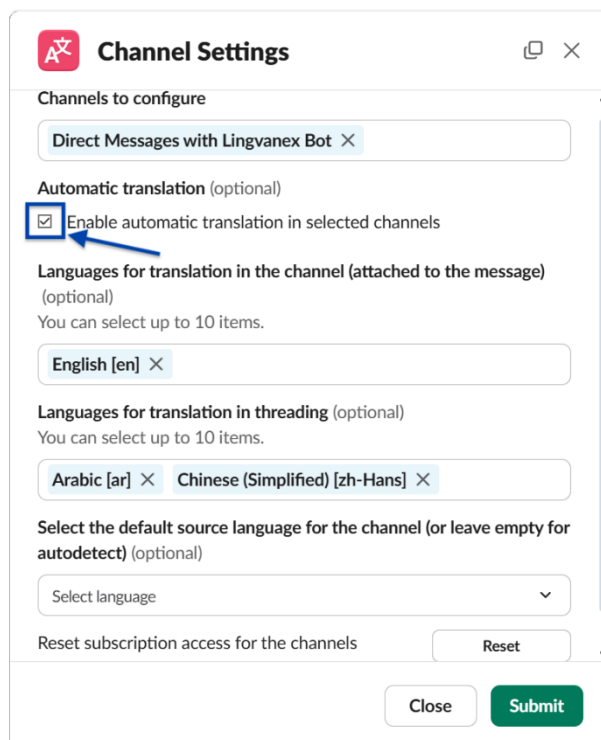
To uninstall Lingvanex Translator, follow these steps:

1. Select the channel to which the bot has been added
2. Right click on it
3. Click View channel details
4. Click the Integration tab
5. In the window that opens, click on Lingvanex Translator
6. Click Configuration.
7. Scroll to the bottom and click the Remove App button.



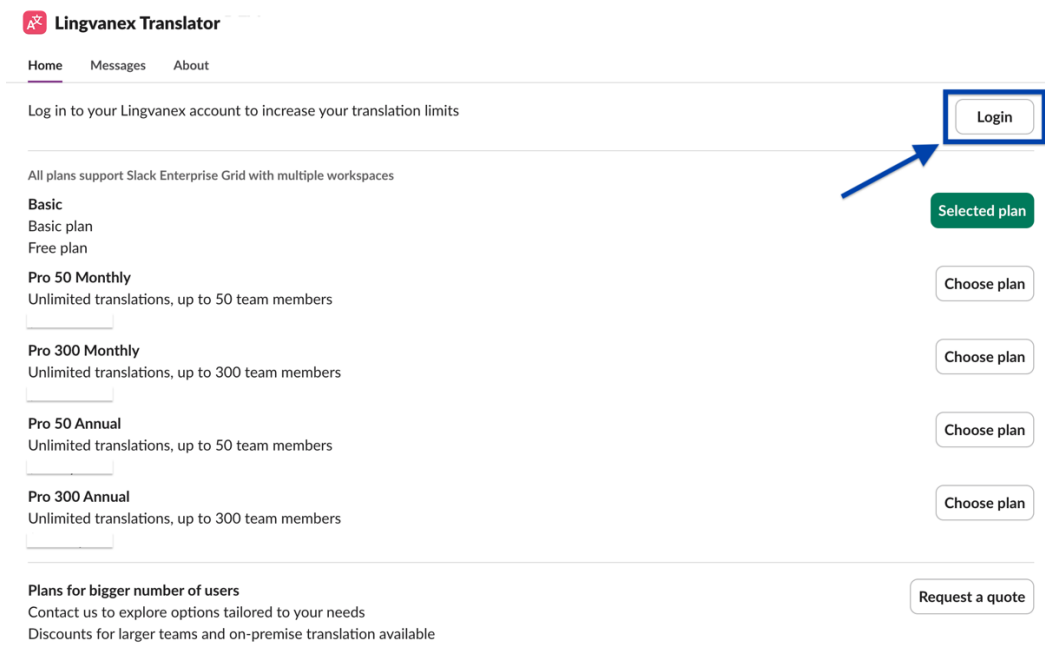
To remove a bot from a channel, enter the `/remove @Lingvanex Translator` command in the channel.

To disable automatic message translation in the channel, enter the `/config-channel-translate` command. Afterwards, a window will appear in which you need to disable the *Enable automatic translation of messages in channel* function.



Access to paid subscription for the channel

The workspace admin or workspace owner can provide access to their paid subscription (if they have one) to all channels within the workspace. To do this, after installing the bot, the user only needs to log in to their account with an active subscription once. This will automatically grant access to the subscription across the entire workspace.

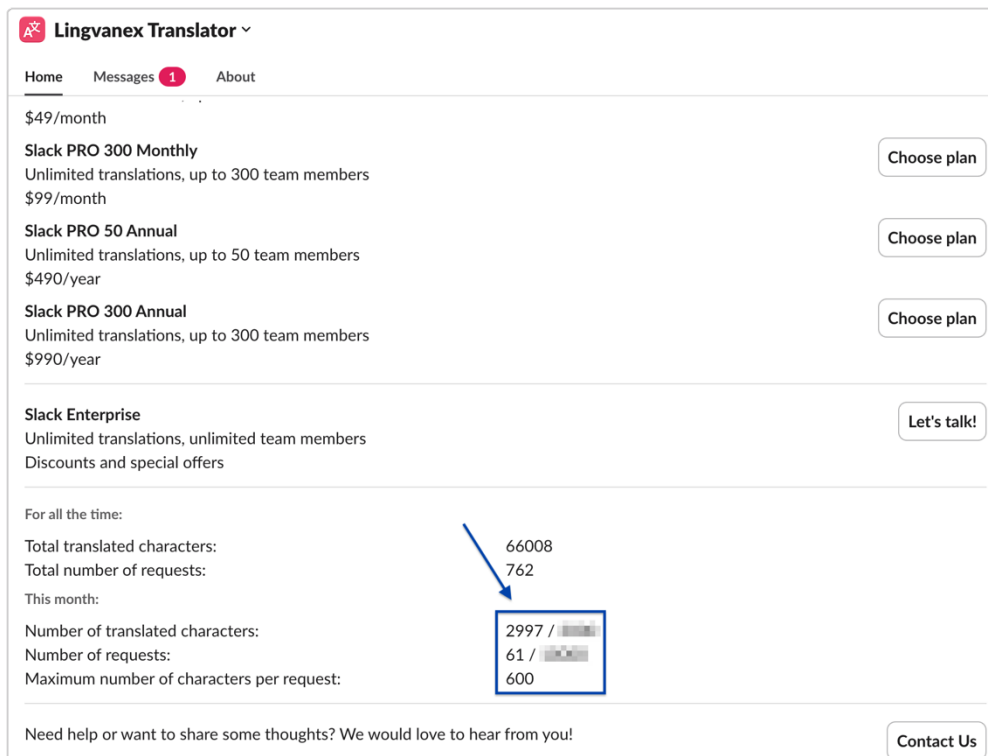


The screenshot shows the Lingvanex Translator application interface. At the top left, there is a logo and the text "Lingvanex Translator". Below this, there are navigation links for "Home", "Messages", and "About". A main heading reads "Log in to your Lingvanex account to increase your translation limits". To the right of this heading, a "Login" button is highlighted with a blue box and a blue arrow pointing to it. Below the heading, there is a section titled "All plans support Slack Enterprise Grid with multiple workspaces". This section lists several subscription plans: "Basic" (Basic plan, Free plan), "Pro 50 Monthly" (Unlimited translations, up to 50 team members), "Pro 300 Monthly" (Unlimited translations, up to 300 team members), "Pro 50 Annual" (Unlimited translations, up to 50 team members), and "Pro 300 Annual" (Unlimited translations, up to 300 team members). Each plan has a "Choose plan" button. At the bottom of the page, there is a section titled "Plans for bigger number of users" with the text "Contact us to explore options tailored to your needs" and "Discounts for larger teams and on-premise translation available". A "Request a quote" button is located at the bottom right of the page.

To log in, open the Lingvanex Translator application, click the *Log in* button, and you will be redirected to the browser authorization page. Enter your account login and password to complete the process. Once authorized, the subscription will be applied to all channels in the workspace. (If the number of users in a channel exceeds the subscription limit, the bot will stop working in that channel.)

How is the number of translated characters calculated when translating messages?

Each month, workspaces (or enterprises) are given a certain number of free characters for message translation. You can view this allocation on the bot's home page.



The screenshot shows the Lingvanex Translator bot's interface. At the top, there are navigation tabs for Home, Messages (with a red notification badge), and About. Below this, several subscription plans are listed with their respective prices and features. A blue arrow points to the usage statistics section, which is highlighted with a blue box.

Plan	Price	Features	Action
Slack PRO 300 Monthly	\$49/month	Unlimited translations, up to 300 team members	Choose plan
Slack PRO 50 Annual	\$99/month	Unlimited translations, up to 50 team members	Choose plan
Slack PRO 300 Annual	\$490/year	Unlimited translations, up to 300 team members	Choose plan
Slack Enterprise	\$990/year	Unlimited translations, unlimited team members Discounts and special offers	Let's talk!

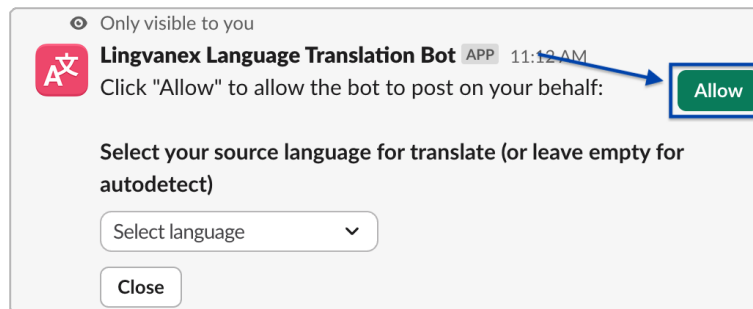
Category	Value
For all the time:	
Total translated characters:	66008
Total number of requests:	762
This month:	
Number of translated characters:	2997 / 6000
Number of requests:	61 / 600
Maximum number of characters per request:	600

Need help or want to share some thoughts? We would love to hear from you! [Contact Us](#)

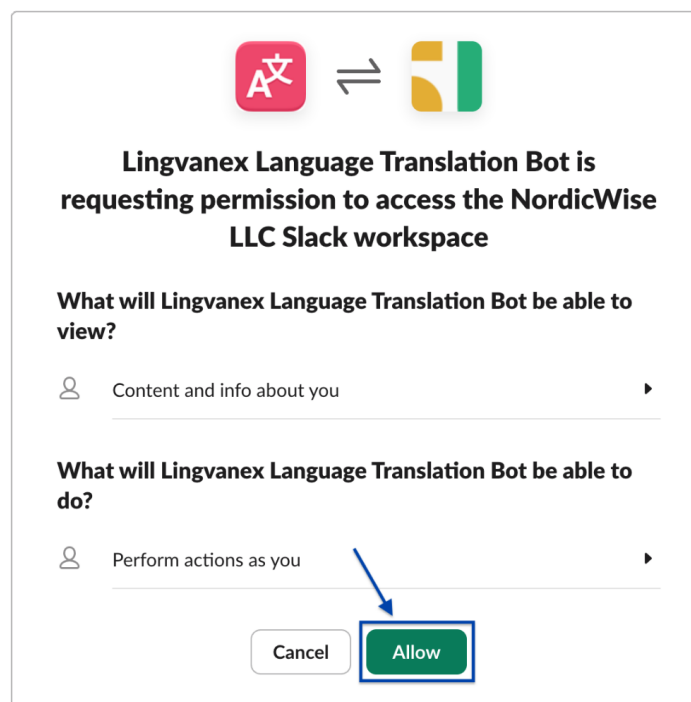
When translating messages, the free characters allocated to the workspace (or enterprise) are deducted first. Then, the account is checked for an active subscription. If a subscription is available, the remaining characters will be deducted from the account with the active subscription. If not, a message will be sent indicating that the monthly translation limit has been reached. If a channel has access to an active subscription, all users translating messages in that channel will first use the monthly free translation limit. After that, all message translations will be charged to the connected subscription in that channel.

User personal settings

In order to get the translation immediately under the message, each user who sends messages must be allow the bot to post on his behalf. To do this, enter the */config-my-translate* command in the channel. Then a window will appear, in which you should click the Allow button.



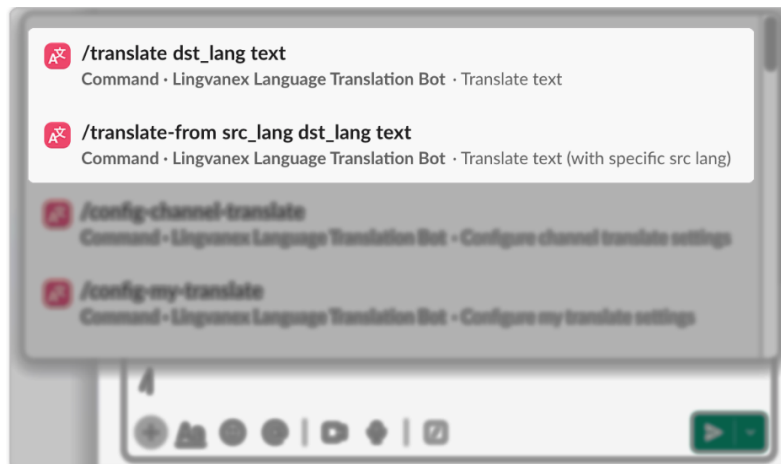
Then, the window with a request for permissions to grant the bot access to the user's information appears, confirmation is required.



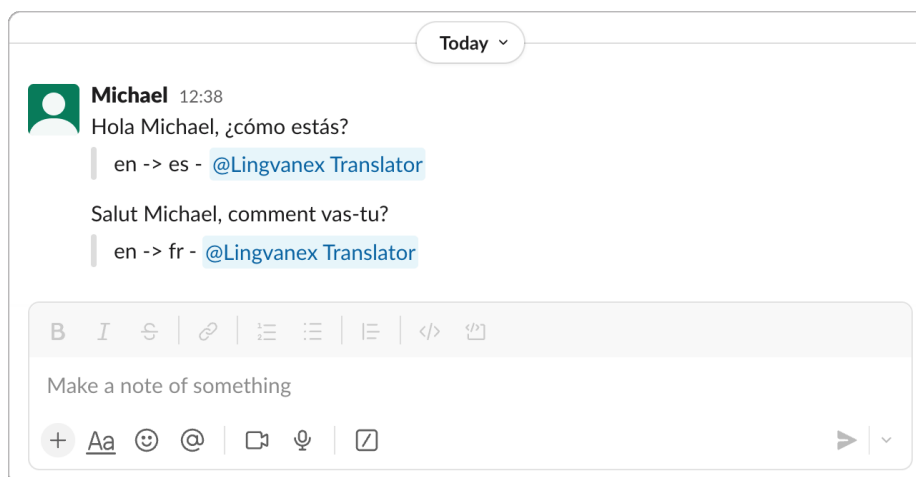
Also in the */config-my-translate* settings you can set the source language from which all messages sent by the user will be translated.

Translation of direct messages

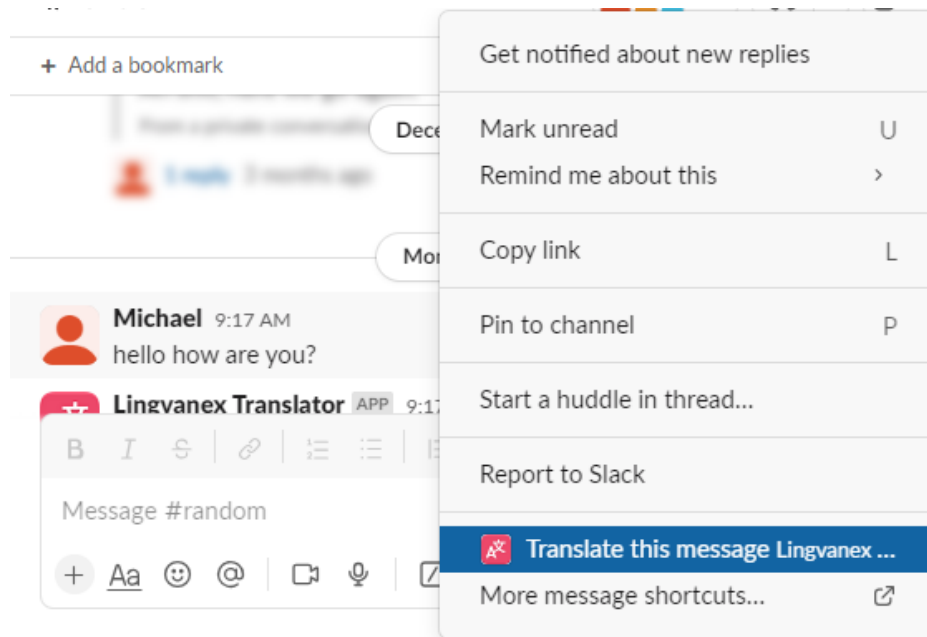
To translate direct messages you need to use bot commands:



- `/translate dst_lang text` (for example: `/translate es Hi Michael, how are you?`)
- `/translate-from src_lang dst_lang text` (for example: `/translate-from en fr Hi Michael, how are you?`)



You can also hover over the message, click on *More Actions* (:) and select *Translate this message Lingvanex Translator Bot*. After that, a window will appear displaying the selected message, and the languages for translation of the message are also selected. Messages translated this way may be visible only to you or to everyone in the channel.



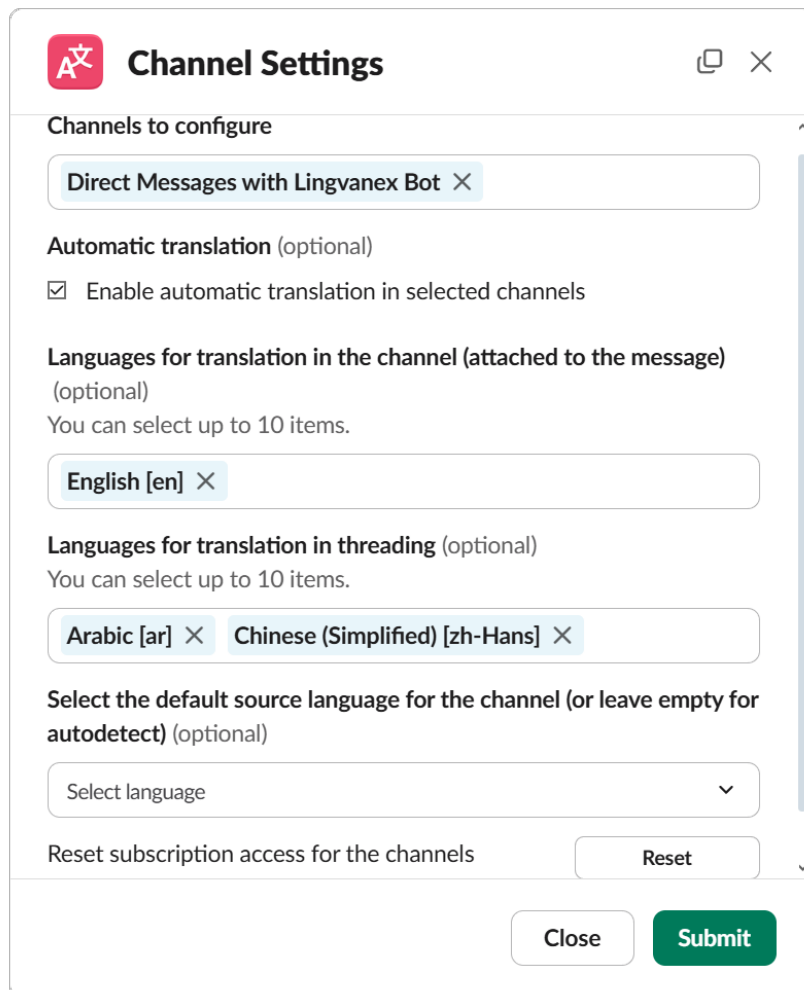
Translator bot commands

- */translate dst lang text* – translates the message, the language code or codes into which the message is translated is specified (for example: */translate es* Hi Michael, how are you? or */translate [es, fr, de]* Hi Michael, how are you?)
- */translate-from src_lang dst_lang text* – translates the message, specifying the source language code from which the message is translated and the target language code (or several codes) into which the message is translated are specified (from example: */translate-from en fr* Hi Michael, how are you? or */translate-from en [es, fr, de]* Hi Michael, how are you?).
- */config-channel-translate* – automatic translation settings, setting languages for translation of messages in the channel, as well as adding paid subscription in the channel (only for the workspace admin, the workspace owner or the channel creator).
- */config-my-translate* – user settings, the language in which the user writes messages is set.
- */get-languages* - command enabling to get the codes of available languages

Add or change languages

In order to change translation languages in the channel, the workspace admin, the workspace owner or the channel creator should go to the channel, then enter the `/config-channel-translate` command in the channel.

After that a window will appear where you can add, change or delete languages.



Channel Settings

Channels to configure

- Direct Messages with Lingvanex Bot

Automatic translation (optional)

Enable automatic translation in selected channels

Languages for translation in the channel (attached to the message) (optional)

You can select up to 10 items.

- English [en]

Languages for translation in threading (optional)

You can select up to 10 items.

- Arabic [ar]
- Chinese (Simplified) [zh-Hans]

Select the default source language for the channel (or leave empty for autodetect) (optional)

Select language

Reset subscription access for the channels

Reset

Close Submit

FAQ

Bad or incorrect translation of the message:

- this can happen because the message text was too short, causing the language autodetect to work incorrectly. If you have not set the language you use for messages, use the */config-my-translate* command and set the language there.
- or this can happen because the language has already been set with the */config-my-translate* command, but you have written a message in a different language. If you write messages in more than one language, it is recommended not to set the language using the */config-my-translate* command.

The message in thread is not translated, there is no translation under my message:

- this behavior of the bot is due to the fact that it cannot identify the user, since the user has not granted the bot access to the user's information. All translations will be added to threads regardless of channel settings. To fix this, enter the */config-my-translate* command in the channel and then click the Allow button.

Where can I find the language codes used in /translate commands?

- you can find the codes of available languages by entering the */get-languages* command

How to Add a Bot to Enterprise Slack

To add a bot to Enterprise Slack, follow these steps:

- Open your Enterprise Slack dashboard.
- Navigate to the Integrations section.
- Find and open the Installed apps tab.
- Click Manage APP, then select Install an app.
- In the App Directory, search for Lingvanex Translator.
- Go to the bot's page and click Add to Slack.

The bot will now be installed and ready to use in your Enterprise Slack.

!!! Recommendation, before installing the bot in enterprise Slack, we recommend removing the bot from all workspaces.

Technical support

If you encounter any issues while using the translator, you can seek assistance from our technical support department. To contact them, send an email to support@lingvanex.com and provide the following information:

- A clear description of the problem and actions taken before the issue occurred (for example: chatbot for slack)
- Any attempted solutions to resolve the problem
- If an error message is displayed, please include the exact text or a screenshot of the message

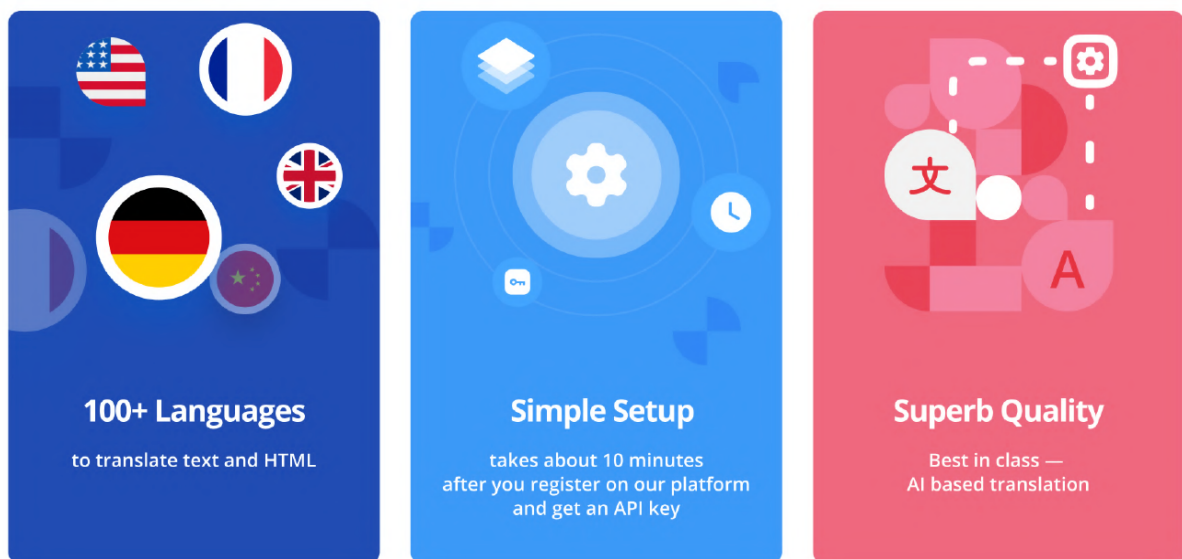
Machine Translation

Utilize Lingvanex Translation API to develop new solutions and applications. Integrate translation software into your business processes with ease.

- High-quality translation into 109 languages
- Seamless integration with full privacy protection
- Works without an internet connection

Learn more about our platform and experience a free trial at:

<https://lingvanex.com/technologies/machine-translation/>



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